



CRITERION V

5.1.3- Transparent Mechanism for Timely Redressal Student Grievances including Sexual Harassment and Ragging Cases

Samples of Grievance Submitted Offline

Submitted to

National Assessment and Accreditation Council (NAAC)

3rd Cycle of Assessment

GRIEVANCE REDRESSAL FORM

Please Enter Personal Details

Name of the Applicant (s)

: Rose Maria John

Address

: Valiave ettil (11), Kuduppenthara, Manjoor P.O, Kottayam

Phone Number

: 8606693200

Email Id

: vosemanajohnas @gmail.com

Grievance Details

Subject of Grievance

: Changing Collegetime

Please complete the following entries before submitting the form

Letter date

: 3-3-2023

Name of Staff with Designation whom you met:

Response from the authority

Please Enter a Brief Description of the Grievance

It would be better if the college can change the working hours from 9 Am to 3 Pm. It will be convenient for students also.



GRIEVANCE REDRESSAL FORM

Please Enter Personal Details

Name of the Applicant (s)

: Restorna Francis

Address

: Kereckkareeppatt Paghanganad Kighakkaambalaan. P.O

Phone Number

: 9447688345

Email Id

: estemathe esa @ganail. com

Grievance Details.

Subject of Grievance

: Allowance

Please complete the following entries before submitting the form

Letter date

: 8/3/2023

Name of Staff with Designation whom you met:

Response from the authority

Please Enter a Brief Description of the Grievance

spend a lot of amoney for the buying anatorial for teaching aids. It will be seedful it you provider allowance for the same.



GRIEVANCE REDRESSAL FORM

Please Enter Personal Details

Name of the Applicant (s)

: Powathy M

Address

: Keesthi, South chittoor P.O, Ernakulam

Phone Number

: 77361655 88

Email Id

: pairely 498@gmail.com

Grievance Details

Subject of Grievance : Regarding the matter of Sanitary
Please complete the following entries before submitting the form

Letter date

: 15-1-2023

Name of Staff with Designation whom you met:

Response from the authority

Please Enter a Brief Description of the Grievance

. Need to have a provision for acces to

Samitary tads.

* Kindly by to sustrict the class duration to 3:30pm as it would make it convenient to carry out part time Jobs.

GRIEVANCE REDRESSAL FORM

Please Enter Personal Details

Name of the Applicant (s)

: Freeda k F

Address

: Kochery (H), Kumbalanghi

Phone Number

* 8547767525

Email Id

: freedak.F@gmail.com

Grievance Details

Subject of Grievance

: Change in collège time

Please complete the following entries before submitting the form

Letter date

15 - 11 - 2022

Name of Staff with Designation whom you met:

Response from the authority

Please Enter a Brief Description of the Grievance

Inorder to encourage the part time work along with studies it is better to change the college timing from 9 to 3pm So that the students can manage the expenses during their studies without being a burden for their parents

MAJUNANHE 880 038 SEO 188 SEO 188

Grievance Redressal Form

Please enter Personal Details

| Name of the Applicant(s) | : Deniya Stanly | |
|---|--|--|
| Address | : Chuthathu param bil House panambukad vallarpadam P.O | |
| Phone Number | : 961640283 | |
| Email ID | : deniga stanty 9 eg mail.com | |
| Grievance Details Subject of Grievance | : Lack of Store Secrility | |
| Please complete the following entries | before submitting the form | |
| Letter Date | : 11 - 7 - 2022 | |
| Name of Staff with Designation whom you met | : Resbini Sreejith | |
| Response from the authority | Trying to provide stone | |
| | Seurility 300n. | |
| Please enter a brief description of the | | |
| We law so many dif | ficulties to beg An papers, | |
| Charts, Sketch pens in | | |
| | | |
| SHEN * ST. JOSEG | | |

St. Joseph College of Teacher Education for Women, Ernakulam

Grievance Redressal Form

Please enter Personal Details

| Name of the Applicant(s) | : ROSMY CIED |
|---|---|
| Address | : Chinackai Annookanan (4) Padura Dunam D.O, Panthackal |
| Phone Number | : 7025809718 |
| Email ID | : vosmy e geo @ gmail (m |
| Grievance Details | |
| Subject of Grievance | : Collège hours |
| 0 5 | . V |
| Please complete the following entri | es before submitting the form |
| Letter Date | : 08-06-2003 |
| Name of Staff with Designation whom you met | : Dr. Sr. Siji John Assis tant Professor |
| | Assis tant Professed |
| Response from the authority | : The grant to |
| | mey said they can't |
| | They said they coult change the time |

Please enter a brief description of the grievance:

The college hours

were earlied 4:30 am to 1:30 pm. But this

alademic year the time Schedule was 15

From 9.00 Pm to 3 Pm



Grievance Redressal Form

Please enter Personal Details

| Name of the Applicant(s) | : ANITTA SHEEN THERESA |
|---|---|
| Address | : THECHEPPILLY (H), NEER DOORWIN LOOD MILL, LOCHEL, KONGORPILLY PO 683518 |
| Phone Number | : \$129229682, 9526117560 |
| Email ID | : anita. sheen 007@gmail.com |
| Grievance Details Subject of Grievance | : CAMPUS (WITH PROPER MEALS) |
| Please complete the following entrie | s before submitting the form |
| Letter Date | 18/10/2022 |
| Name of Staff with Designation whom you met | NON TEACHING STAFF |
| Response from the authority | : The college had a canteen snack sho is post years. But due to covid-19 the snack whome was closed. There was never a proper conteen at e grievance: |
| Please enter a brief description of th | e grievance: |
| As for the weat | too, it is very difficult for |
| we students to find | good food at affordable |
| price. So it is very | t necessary to have a |
| Good conteen at | good food at affordable of necessary to have a |

ERNAKULAM 682 035

Grievance Redressal Form

Please enter Personal Details

| Name of the Applicant(s) | : MEERA MATHEW | | |
|--|---|--|--|
| Address | : MOOZHUR (H) KARUKACHAL P.O KARUKACHAL KOTTAYAM, PIN-GP6540 | | |
| Phone Number | : 8921427729 | | |
| Email ID | : Meeramathew 2017@ gmail. Com | | |
| Grievance Details | 9.3 | | |
| Subject of Grievance | : lack at | | |
| | Collège hour | | |
| Please complete the following entries | s before submitting the form | | |
| Letter Date | : 10/04/2022 | | |
| Name of Staff with Designation | - C C''' A 1 | | |
| whom you met | : Dr. So. Siji. John | | |
| | (Arst. Professor) - Social Science. | | |
| Response from the authority | : The authorities didn't hear own | | |
| | grievance and they said that they can't | | |
| | grievance and they said that they can't change after it back to the normal as that of covid-19 pandomic period: | | |
| | that a covid -19 modernic region . | | |
| | That I personal period | | |
| Please enter a brief description of th | e grievance: | | |
| The college have was initially | 1 8.80 to 1.20 PM N | | |
| convenient to long day school | lass and by realist and really | | |
| activities as cuell of facilities | secondina extra conticular | | |
| activities as the second | Job. But secontly the time | | |
| The college hour ewas initially 8.30 to 1.30 P.M. It was really convenient to long day scholars and for various extra curricular activities as well as facilities sugarding job. But secently the time was changed from 9.30 - 3 P.M. This was heally difficult for day scholars and it had affected the jobs one as | | | |
| scholars and it had affected the jobs one are careging after the | | | |
| college time. It also affected the work time of our B. Ed curricular | | | |
| and co-curricular activities. |) FED CORNICULOS | | |
| | | | |



Grievance Redressal Form

Please enter Personal Details

| Name of the Applicant(s) | : Kavya Toseph | |
|--|---|--|
| Address | : Kavya Toseph : pallepparanbil (H) CMC-30 | |
| Phone Number | : 9020869795 | |
| Email ID | : kauggo 61@gmail.com. | |
| Grievance Details Subject of Grievance | : kauggobl@gmail.com. : eleanliness- | |
| Please complete the following entries before submitting the form | | |
| Letter Date | : 12/08/19 | |
| Name of Staff with Designation whom you met | : Smille Marin Maam. | |
| Response from the authority | : good | |
| Please enter a brief description of the | e grievance: Cleanlines | |

Nacional State of the State of

Grievance Redressal Form

Please enter Personal Details

| Name of the Applicant(s) | FATHIMA BEEVI A-I |
|--------------------------------------|---|
| Address | : 2/781, LAZAR LANE, KUNNUMPURAM, FORT KOCHI, ERNAKULAM |
| Phone Number | 9061393090 |
| Email ID | ikru 2123@ gmail·com |
| Grievance Details | |
| Subject of Grievance | : LACK OF CANTEEN IN CAMPUS |
| | |
| Please complete the following entri- | es before submitting the form |
| Letter Date | : 20 - 10 - 2021 |
| Name of Staff with Designation | |
| whom you met | NON TEACHING STAFF |
| | |
| Response from the authority | The College has a canteen in fait years. Due to covid-19 the facility is surfended. |
| | faality is surfended. |
| | |

Please enter a brief description of the grievance:

Food is important for every one. We depend chotels for meals.



GRIEVANCE REDRESSAL FORM

Please Enter Personal Details

| Name of the Applicant (s) | : Sona | Paul |
|---------------------------|--------|------|
| of the rippircalit (5) | · Oona | au |

Address Edakkattu (H) Adimaly Polfdimaly 8590377925

Phone Number

Email Id : Sona p7390@gmail.com.

Grievance Details

Subject of Grievance : Replaung CD's in the practicals
Please complete the following entries before submitting the form

3 3 2023 Letter date

Name of Staff with Designation whom you met:

Response from the authority

In the present B Ed programme, the proofs of vavious practicals are submitted in CD's.

It is causing great difficulty for most the trainees as the convertly manufacturing laptops lack the facility for CD writing.

Also the videos are of high MB's are and so transfer of these datase is very and so transfer of these if pendrives.

Jifficult Ak would be nice if pendrives.

Jifficult Ak would be nice if pendrives.

Alice Joseph Please Enter a Brief Description of the Grievance